

LWTS DLX fix implementation to fix the invalid characters. SCT Technical Support Internal Wiki

18-2021 Dodge Ram 2500 617L Now available on the GT with Preload. 1/25/22.

2022 Ford Explorer 3.0L Preload and custom tuning 69HP/65TQ.(2/24/22)

SD Request Walkthrough now in Onboarding **New Discount Prices** 30% Discount prices now

Discontinued devices ([Link](#))

TOP Trending Weekly Issues
RMA Price Increase this will take effect today! 3/1/22

GTX call Handle Changes! Effective 03/11/2022

Jira Logins Credential, Please DO NOT COMMENT or Create Tickets under this Profile.

CAL-2444 has been completed on 5015PNC causing 11042! 3/15

X4 UI updates released on 3/17!

URL Instance: derive.atlassian.net

Production Center EST-1624 03/22/22 Did not print No wifi On a Build of 7416PE.

Email: support@sctflash.com

Warning* Do not backdate a non wifi device 3/30/2022

PW: Derive@2021

ETST-1585 **Search performance Improvement 3/31/2022**

Vin Unlock Service fee **Now is \$ 200 USD.4/1/2022**

ETPE-1282 **7015/7015P Color inversion occurring at program vehicle after Tire size/Rev**

Selection.
What's the 411?

ETPE-1129 **VT86/88: Update to New UI 4/144/2022**

ETPE-829 **VT 118: Update to New UI**

ETPE-761 **VT117: Update to New UI**

ETPE-757 **VT5: Update to New UI**

ETPE-755 **VT52: Update to New UI**

ETPE-738 **VT86/88: Update to New UI**

ETPE-1280 **Release 2.62 Part 6**

CAL-2369 **2019-2022 2.7L Edge ST Preload Support**

CAL-1862 **Compliance | HP Documentation - Vehicle Group 13**

CAL-1642 **Compliance | HP Documentation - Vehicle Group 10**

CAL-1645 **Data Push] Ford Edge ST coverage updates**

ETST-1642 **Only show DataPoints on interpolated lines 4/5/2022**

ETST-1641 **Disable DataPoints rendering when zoomed out**

ETST-1640 **Create configuration option to toggle exporting CSV as interpolation compatible**

ETST-1553 **Live Datalogging**

ETST-1521 **LL2 Interpolate Library Performance Improvement**

ETST-1520 **Switch CSV NAN to Empty Fields**

ETST-1519 **Add Ribbon Botton to Switch between Interpolate/Stair Step**

ETST-1518 **Add Ribbon Button to Enable/Disable "real" Datapoint Dots**

ETST-1374 **Do not include calculated points in csv file**

ETST-1373 **Setting to set if dots are visible or not**

ETST-1372 **Differentiate dots from real data points vs interpolated points**

ETST-1371 **Add option to select interpolation on/off in PID list**

ETST-1370 **In Options, set default to show or hide interpolation**

ETST-1369 **Implement interpolated library in LL2 and show on graph**

ETST-1368 **Update library to include interpolated values**

ETST-1598 **Test LL Gen-II interpolation feature with live data logging**

ETST-1552 **Remove configure options from LiveLink settings page EST-1625 Show real data**

points persist when applying it to a data file that supports it and then opening a file that

does not

ETST-1622 **Livelihood errors when importing a data log from an x3p**

ETST-1619 **livelink gen-ii interpolate and data points button state out of sync when starting a**

data log

ETST-1609 **Stopping a data log is odd... II-interpolation-stage build**
ETST-1439 **40470QA VT17 Battery Voltage DMR only reading 1.**
ETST-1357 **Livellink Gen 2- "Delete Files" only works after validation & starting log - LWTS**
ETST-1340 **Livellink Gen-II - Red Indicator Line Not Tracking Mouse**
ETST-1249 **Livellink Gen 2- "Delete Files" only works after validation & starting log - BDx & X4**
ETST-1059 **LiveLink Gen-II ENGINEERING 2.9.2.1 - Import format has changed**
ETST-1057 **LiveLink Gen-II 2.9.2.1 ENGINEERING - Import PIDs changed to all CAPITAL letters on names**
ETST-1056 **LiveLink Gen-II ENGINEERING 2.9.2.1 - Cannot Export Selected PIDs**
ETST-1048 **LiveLink Gen-II 2.9.2.1 - Config files do not work**
ETST-1012 **OSC DLX indexes may be wrong**
ETST-984 **OSC PIDs do not work on LWTS**
ETST-919 **Exception error when editing dmr in Livellink**
ETST-1650* ***LL2 Interpolation Bugs Fixed**
ETPE-1282 7015/7015P - Color Inversion Occurring at Program Vehicle After Tire Size/Revs Selection 4/14/2022
ETPE-1227 BDx DLX only cloud files cannot be accessed from 'cloud sync' without also downloading a cloud tune 4/15/2022
ETPE-769 BDx Separate final key off request from download complete screen
ETPE-1270 BDx Cloud Tune selection indexing out of order
ETPE-586 40470QA VT59 Not removing ECM SWPN when a protected tune is flashed
CAL-2145 40490 - 2018 Ford Expedition 3.5L Eco Boost - Unsupported Vehicle with Preload (Ford)
CAL-2507 40490 2007 Dodge Ram 5.7L Unsupported vehicle 05094402AK
CAL-2521 40470 2018 Ford Expedition 3.5L requesting sth oph files PMGR2E3
CAL-2539 40470 2007 Dodge Ram 5.7L error 13002
CAL-2540 40470 2007 Dodge 5.7L Error 13002
ETST-1469 Unable to load a CEF file via Device Updater if we are offline 4/19/2022
ETST-1477 Improve performance returning VIN information 4/28/2022
VRW-536 Enhancement: Eliminating the need for a GT unlock cable for 2013-2017 Cummins 5/9/2022
VRW-697 40428 Cypress Ford 13-16 looking for wrong file.
VRW-731 40410 Cypress 11-13 dodge Durango Install causes Corrupted SD card
VRW-728 40420 Capsense ATL 13-17 dodge cummins Error with Lib file when recovering
VRW-725 40428 2017 Dodge Ram 6.7L service exhaust and def fluid message when installed on 1301
VRW-724 40410 11-13 dodge Durango Error 009
VRW-723 40410 cypress clone-NGC4 processor stuck "Unlocking vehicle-engine"
VRW-722 40410 release device with new cypress firmware is causing text overlap on splash screens
VRW-708 40410 Cypress Nissan/Infinity looking for wrong file.
VRW-707 40410 Cypress Nissan/Infinity looking for wrong file.
VRW-706 40410 Cypress DCX looking for wrong file.
VRW-705 40410 Cypress Ford VT17 looking for wrong file.
VRW-593 GT Cummins 13+ Device Reset Post Download (related to unlock enhancement)
VRW-271 40428 13-17 Dodge 6.7L Freezing at 99% or part 3 of the unlock
VRW-153 40417 2009 Jeep Wrangler 3.8L Files keep corrupting on card

Terminated Customers - Emissions Violations

C0000489 Rudy's Diesel Performance & Off Road

C0041120 Diesel Ops Performance
C0015415 Lund Tuning
C0039638 Truck Wurx
C0000468 Quick Tricks Automotive Performance
C0040347 Freedom Performance
C0011502 Wengerd Performance
C0000633 Cyclone Manufacturing
C0055858 Milliken Diesel Performance
C0150855 Redline Performance Motorsports
C0000466 Punch It Performance
C0032963 Hardway Performance Solutions
C0007405 Flash Performance
C0002243 RPM Motors Northwest
Customers on this list are classified as “No Contact” entities**

1-Avoid contact with these customers to the best of your ability. Do not respond to emails and avoid phone calls if possible. (As mentioned below, make sure you still document and forward that the business is trying to contact us)

- A. If anyone affiliated with these businesses contacts sales or support the conversation must be brief.
- B. Be polite but do not get pulled into a conversation.
- C. Approved messaging: “We have stopped doing business with your company and cannot offer any support.”

2-Any calls, emails, or other contacts should be documented and forwarded to your manager who in turn will forward the details to the Executive team for awareness.

3-Any mentions, rumors, or other communication about these customers should also be forwarded to your manager.

4-No employees should speculate or engage in conversation about these companies with any other customer.

5-You can still support end-users of these customers as normal and follow other company policies. (I.E., no support for vehicles with emissions tampered with, no California customer, etc.)

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